# Account Guide Classic Checking



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|---------------------------------------|--|---------|--|--|
|                                       | Minimum Deposit to Open Account In-Branch - \$0.00 Online - \$25.00  |         |  |  |
| Account<br>Information                | Monthly Maintenance Fee  | \$0.00  |  |  |
|                                       | Early Account Closure Fee Closed within 90 days of account opening   | \$15.00 |  |  |
|                                       | Monthly Inactivity Fee When a checking account with a current balance less than \$1,000 has no deposits or withdrawals for a continuous 12 months, an Inactivity Fee will be assessed each month the account remains inactive,   | \$10.00 |  |  |
|                                       | beginning with the 13 <sup>th</sup> month.   |         |  |  |
|                                       | Monthly Dormancy Fee For all checking accounts where there has been no customer initiated activity in the form of deposits or withdrawals for a continuous 24 months (including inactive accounts described above), a Dormancy Fee will be assessed each month the account remains dormant,  | \$10.00 |  |  |
|                                       | beginning with the 25 <sup>th</sup> month. However, in no case will any one account be assessed both an Inactivity and Dormancy Fee for the same month.  |         |  |  |
|                                       | Return of Deposited Item   | \$20.00 |  |  |
|                                       | Digital Banking with Bill Pay  | \$0.00  |  |  |
| Commonly                              | Deluxe Checks  | At Cost |  |  |
| Used Services                         | Mailed Statements with Images (per statement)  | \$5.00  |  |  |
|                                       | Stop Payment Fee   | \$32.00 |  |  |
| Discretionary<br>Overdraft<br>Program | We pay overdrafts at our discretion, which means we <b>do not</b> guarantee that we will always authorize and pay any type of transaction. We apply a grace amount of \$10 to the available balance in order to prevent an overdraft fee from being assessed on items that would have overdrawn your account by \$10 or less.  Overdraft / NSF Fee (per paid item or returned item)  |         |  |  |
|                                       | Maximum of 4 fees per day (\$140)  | \$35.00 |  |  |
| Overdraft<br>Protection Options       | Autolink Transfer Service (per transfer) If enrolled, NBT Bank will automatically transfer funds from the deposit account you choose in \$10.00 increments each time the funds in your checking account are not sufficient to cover authorized and/or paid transactions.   | \$0.00  |  |  |
|                                       | Overdraft Line of Credit – LOC (per transfer) Line of credit is subject to credit approval. If qualified, funds will automatically be transferred from the line of credit to your designated deposit account in \$50.00 increments when transactions made or initiated in the designated account either alone or together with other transactions exceed the available balance in the account. Interest is charged beginning on the transfer date. | \$0.00  |  |  |
|                                       | NBT Bank ATM – For all Transactions  | \$0.00  |  |  |
|                                       | Non-NBT Bank ATM (Surcharge from ATM owner may also apply)   |         |  |  |
| Card Options                          | Withdrawal   | \$2.00  |  |  |
|                                       | Balance Inquiry 4  | \$1.00  |  |  |
|                                       | Transfer of Funds  | \$0.50  |  |  |
|                                       | Replacement Card Delivery Fee (Debit Card and ATM Card)  | 1       |  |  |
|                                       | In-Branch  | \$5.00  |  |  |
|                                       |  |         |  |  |

Page 1 of 2 Member FDIC Rev 9.11.2024

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|                       | Standard Mail   |  | \$5.00  |
|-----------------------|---|--|---------|
|                       | Expedited Mail  |  | \$50.00 |
| Transaction<br>Limits | Digital Banking External Transfer Service Limits  Maximum Outgoing: Maximum Incoming: \$2,000 Weekly \$2,000 Weekly \$5,000 Monthly \$5,000 Monthly   |  |         |
|                       | Mobile Banking Deposit Limit<br>\$5,000 Daily Maximum per account   |  |         |
|                       | Debit Card Transaction Limits per Day \$1,010 Maximum ATM Withdrawals \$1,500 Maximum Debit Card Point-of-Sale Pin-based/Debit Transactions \$10,000 Maximum Debit Card Point-of-Sale Signature/Credit Transactions |  |         |

| Funds Availability<br>Policy | Deposit Type   | New* Customer<br>Relationship   | Existing* Customer Relationship     |
|------------------------------|--|---|-------------------------------------|
|                              | Cash, Direct Deposit, Wire, NBT Bank<br>Official Check and NBT Bank Money Order  | Same Day  | Same Day                            |
|                              | Checks Drawn on NBT Bank   | Next Business Day   |                                     |
|                              | Treasury Checks, U.S. Postal Service<br>Money Orders, Federal Reserve Bank<br>Checks, Federal Home Loan Bank Checks,<br>State and Local Government Checks, if<br>deposited using a special deposit ticket  | +Up to \$5,525<br>Next Business<br>Day  | Next Business Day                   |
|                              |  | +Any amount<br>above \$5,525<br>will be available<br>9 <sup>th</sup> Business Day |                                     |
|                              | Other Financial Institution's Checks or other Non-NBT Checks not deposited using a special deposit ticket  | 9 <sup>th</sup> Business Day  |                                     |
|                              | *Relationship is considered new unless every customer listed as an account owner has an existing Checking or Money Market account with us that is at least 30 calendar days old.  +EFFECTIVE July 1, 2025, the total amount of the deposited checks in any one day, will be increasing to \$6,725. |   |                                     |
|                              | . El i Estive day 1, 2020, the total amount of the depos   | ned official in any one day   | γ, will be interesteding to ψ0,720. |

### Customer Support

Our Call Center is available to support any questions you may have regarding your account or other service needs. Call 800.NBT.BANK (800.628.2265) or email us at <a href="mailto:customerservice@nbtbank.com">customerservice@nbtbank.com</a> for assistance.

#### **Travel Plans**

#### **Support Counts**

Contact us before you leave to ensure continuous availability and uninterrupted service for your NBT Bank Debit Card. Document your plans by contacting our Call Center or completing our <a href="Debit Card Travel Notification">Debit Card Travel Notification</a> available at nbtbank.com.

#### **Fraud Information Center**

NBT Bank's Fraud Information Center is your source for tips on protecting yourself from personal security threats. Learn more by visiting the Customer Support section of nbtbank.com.

See Your Consumer Deposit Account Agreement and Pricing Schedule for information concerning fees that may be imposed in connection with your account.

Page 2 of 2 Member FDIC Rev 9.11.2024